

# Swansea Mews

## Temporary Accommodation Plan



Temporary accommodation means a short stay in a hotel or dormitory. You do not pay rent, and you will not have your furniture with you or all your belongings.

What steps are involved in moving to temporary accommodation?



**1. Contact site staff** to request temporary accommodation. They will talk to you about household needs, including number of rooms, accessibility accommodations or the need for pet-friendly space. **You can contact site staff through the Swansea Mews hotline at 416-945-0900 or email [Swansea.mews@torontohousing.ca](mailto:Swansea.mews@torontohousing.ca)**

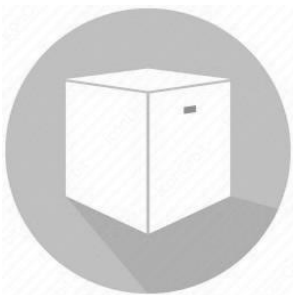
**2. TCHC has arranged for temporary accommodations** at York University, Centennial College and Toronto Metropolitan University, as well as a limited number of hotels in the Greater Toronto Area, based on availability.



**3. Site staff will assign your household** to rooms we have reserved. They will confirm with you where your household will be accommodated, and work through the logistics.

**4. Your household will pack belongings** that you will need. You should plan to bring the following:

- clothing and shoes, toiletries
- all your prescription medicines and medical information
- ID, important papers and cards like driver's license or passport
- any other insurance information (home, car, personal)
- legal documents like birth certificates, social insurance cards
- financial records like bank account information, credit/debit cards
- glasses, contact lenses and other health-related items
- If you have young children, please bring formula and bottles, baby food, diapers and wipes, school supplies and toys



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**5. You will be given taxi chits or other transportation options** to transport household members and their belongings to the residence or hotel.



**6. TCHC will give per diem payments** to Swansea Mews tenants as part of the temporary accommodation process. These payments are given weekly via cheque. They can be used to cover costs you incur while in these temporary accommodations away from home. These payments will be \$50 per day, per person in the household, on the lease.



**7. Security will be posted 24/7** in the Swansea Mews community to monitor access and safeguard unoccupied units.

To protect your health and safety, we strongly recommend that you do not re-enter your unit after you leave. If you **choose to enter your unit, you are entering at your own risk.** There are specific safety protocols to follow if you need to re-enter to get any items. See someone onsite or contact the hotline listed below if you need to arrange a visit back to your unit.



**8. Once you have been moved to temporary accommodation, you will need to consider a full relocation.** *Relocation* means your belongings and furniture are moved from Swansea Mews to your Relocation unit where you have signed a lease. You will have the right to return to Swansea Mews once repairs have been made to allow tenants to safely return to the community.

**If you have questions about temporary accommodations, contact site staff or the Swansea Mews hotline at 416-945-0900 or email [Swansea.mews@torontohousing.ca](mailto:Swansea.mews@torontohousing.ca)**

Visit <https://www.torontohousing.ca/swanseamews>



Call **416-981-5500** to request this handout in an alternate language or format.

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